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Report on the activities of the Office of Internal Oversight Services

Activities of the Office of Internal Oversight Services on peace operations for the period from 1 January to 31 December 2023

Report of the Office of Internal Oversight Services

Summary

The present report is submitted pursuant to General Assembly resolutions [48/218](#) B (para. 5 (e)), [54/244](#) (para. 4), [59/272](#) (paras. 1–3), [66/236](#) (I, para. 22), [74/257](#) (paras. 1, 7 and 9), [76/274](#) (para. 4) and [78/247](#). It covers the activities of the Office of Internal Oversight Services relating to peace operations from 1 January to 31 December 2023.

The Office issued 365 oversight reports relating to peace operations in 2023. They included 621 recommendations to address risks that may have an important impact on the adequacy and effectiveness of organizational risk management, governance, and operations to deliver mandated results. The Office's report on its non-peacekeeping activities for the period from 1 July 2022 to 30 June 2023 is contained in documents [A/78/301 \(Part I\)](#) and [A/78/301 \(Part I\)/Add.1](#).



I. Introduction

1. The Office of Internal Oversight Services (OIOS) was established by the General Assembly pursuant to resolution 48/218 B to enhance oversight in the Organization. It is operationally independent and assists the Secretary-General in fulfilling his internal oversight responsibilities in respect of resources and staff of the Organization through the provision of internal audit, evaluation and investigation services.

2. The present report provides an overview of OIOS activities pertaining to peace operations, including all peacekeeping and special political and peacebuilding missions, and Headquarters entities directly supporting them, such as the Department of Peace Operations, the Department of Political and Peacebuilding Affairs, the Department of Management Strategy, Policy and Compliance and the Department of Operational Support, during the period from 1 January to 31 December 2023. Internal audit and evaluation reports issued during the period were published on the OIOS website (<https://oios.un.org>) in accordance with General Assembly resolution 69/253.

3. From 1 January to 31 December 2023, OIOS issued 365 reports relating to peace operations.

II. General trends and strategic challenges regarding internal oversight at the United Nations

A. Programmatic priorities

4. OIOS aims to provide recommendations to improve risk management, governance and operations of entities implementing and supporting peace operations. In its strategy for 2023, the Office prioritized internal oversight coverage in the following management areas: (a) implementation of the reforms of the management, peace and security, and development pillars; (b) strengthening of organizational culture; (c) procurement and supply chain management, including management of fraud and corruption risks; (d) management of mission drawdown or transition; and (e) strengthening of the protection against retaliation (whistle-blower) system. The Office also continued to cover the programmes and strategies of the Organization, including cross-cutting programme areas such as the provision of support to Member States on the implementation of the Sustainable Development Goals and the strategies of the Secretary-General on gender parity, racial equality, environmental sustainability, disability inclusion and data.

B. General trends and challenges

Strengthening the role of evaluation in peace operations

5. In 2023, OIOS produced four new methodological guidance documents and two evaluation newsletters for Secretariat entities and organized four evaluation methodology seminars for peace operations and related entities. OIOS also provided direct support to five peacekeeping entities (the United Nations Disengagement Observer Force (UNDOF), the United Nations Interim Force in Lebanon (UNIFIL), the United Nations Interim Security Force for Abyei (UNISFA), the United Nations Military Observer Group in India and Pakistan (UNMOGIP) and the United Nations Truce Supervision Organization (UNTSO)).

6. By the end of 2023, five missions – the United Nations Mission for the Referendum in Western Sahara (MINURSO), UNIFIL, the United Nations Interim

Administration Mission in Kosovo (UNMIK), UNMOGIP and UNTSO – had either drafted or finalized their evaluation policies. However, no peacekeeping mission had yet completed an internal evaluation, and since they are not presently required to detail their evaluation plans in their budget documents, a fuller picture of the evaluation activities of other peacekeeping missions is not known. OIOS will more fully assess the evaluation capacity and practices of peacekeeping missions when it conducts, during 2024, its biennial assessment of Secretariat evaluation capacity and practice for 2022–2023.

Responding to increasing reports of alleged misconduct, including of sexual exploitation and abuse

7. The upward trend in the investigation workload continued in 2023, with OIOS handling 913 reports of alleged misconduct related to peacekeeping operations (a 38 per cent increase from 2022), including 354 new investigations (almost double the number in 2022).

8. Of the 354 new investigations, 117 concerned reports of sexual exploitation and abuse (a 43 per cent increase compared with 2022), and 29 concerned reports of sexual harassment. A growing number of the investigations into sexual exploitation and abuse relate to incidents that reportedly occurred several years ago and involve paternity claims. OIOS investigated 87 of the new cases and supported National Investigations Officers with 30 investigations. A further 14 investigations were independently conducted by National Investigations Officers.

9. In order to strengthen Member State capacity to investigate allegations of sexual exploitation and abuse, OIOS led a train-the-trainer course (developed and delivered in coordination with the Department of Peace Operations) provided to 26 National Investigations Officers from 10 Member States.

III. Cooperation and coordination

10. OIOS received effective cooperation from management and staff in entities covered by its oversight activities during the reporting period.

11. The Office consulted closely with the Board of Auditors and the Joint Inspection Unit to enhance synergies and efficiencies in the discharge of respective mandates.

12. The Office also shared knowledge on good practices and innovations in oversight methodologies with the other internal oversight functions of the United Nations system through the meetings of the Representatives of Internal Audit Services of the United Nations Organizations, the United Nations Representatives of Investigative Services and the United Nations Evaluation Group.

13. The Office cooperated with the Anti-Racism Team in the Department of Management Strategy, Policy and Compliance to streamline and strengthen the handling of racism-related complaints, including the development of dedicated training for OIOS investigators.

IV. Impediments

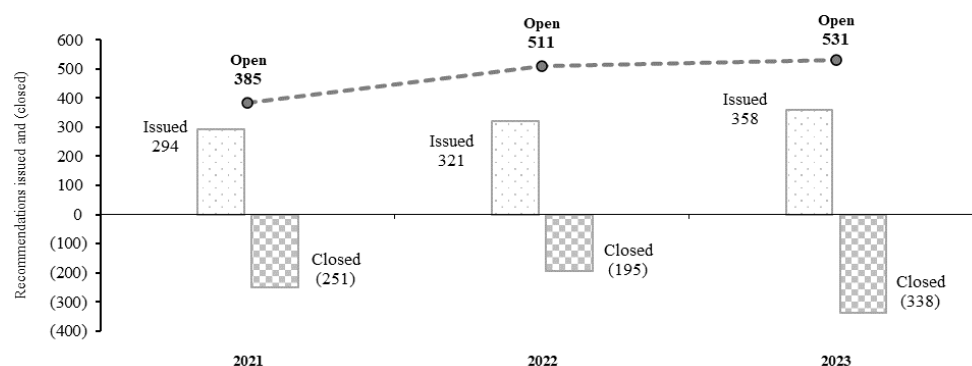
14. There were no inappropriate scope limitations that impeded the work or independence of OIOS during the reporting period.

V. Recommendation trend analysis

15. OIOS issued 65 internal audit and evaluation reports containing 358 recommendations relating to peace operations. All but six recommendations had been accepted by management. A total of 338 recommendations were closed during 2023, an increase compared with 2022 (see figure I).

Figure I
Peacekeeping audit and evaluation recommendations issued, closed and still open, 2021–2023

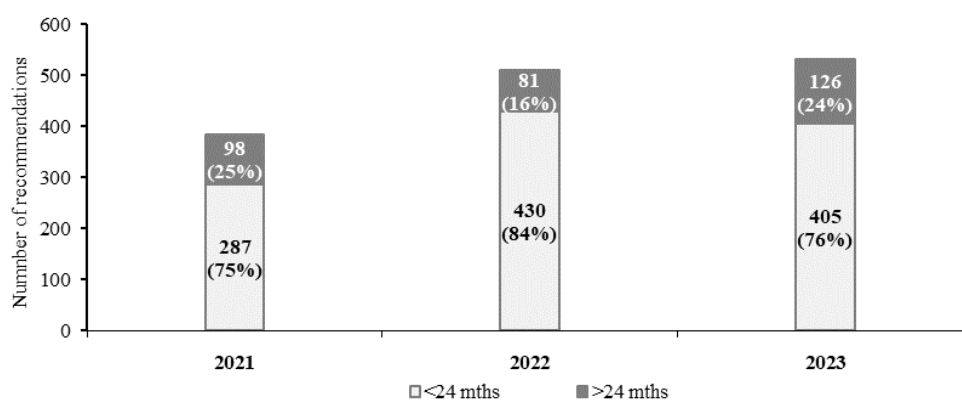
(Number of recommendations)



16. Of the 531 audit and evaluation recommendations issued to peace operations (including in prior years) that were open at the end of 2023, 128 (24 per cent) had been open for between 12 and 24 months, while 126 (24 per cent) had been open for more than 24 months (see figure II). OIOS will continue to work closely with the entities to remedy the causes of slow implementation.

Figure II
Average age of open audit and evaluation recommendations, 2021–2023

(Number of recommendations less than 24 months and more than 24 months old)

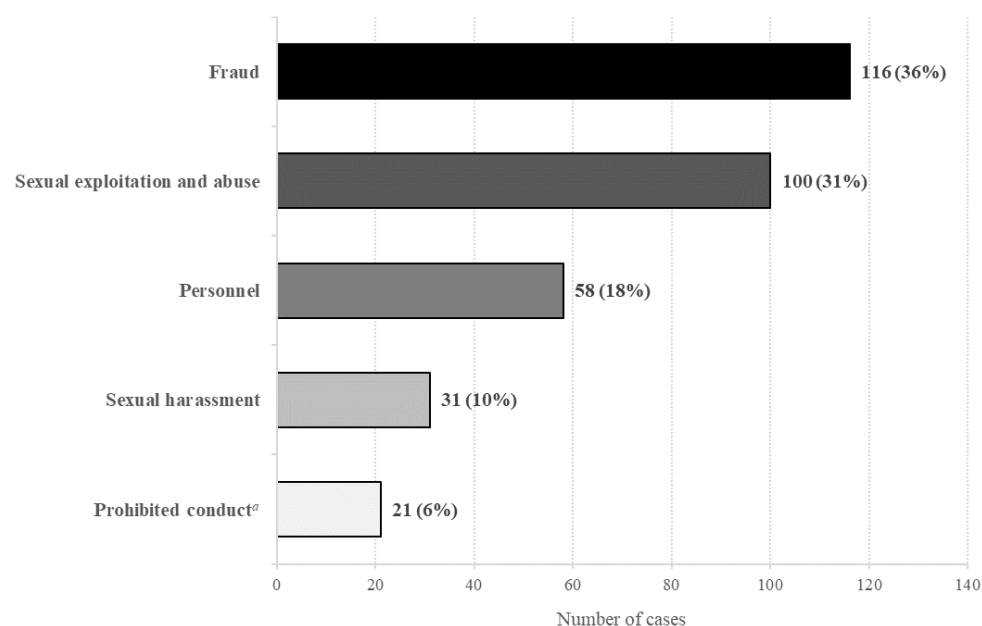


17. In 2023, OIOS issued 299 investigation reports and closure memorandums related to peace operations. Of these, 36 per cent addressed an allegation of fraud, 31 per cent addressed an allegation of sexual exploitation and abuse and 18 per cent addressed a personnel-related allegation, such as assault, misuse of office, interference with an investigation, breach of confidentiality, domestic violence, unauthorized outside activities, undeclared conflict of interest, unauthorized use of

information and communications technology resources or non-compliance with United Nations policy¹ (see figure III).

Figure III

Type of misconduct addressed in investigations closed, by number and percentage of cases, in 2023



^a Prohibited conduct includes discrimination, harassment, including sexual harassment, and abuse of authority.

18. The average time taken by OIOS to complete an investigation in 2023 was 14.9 months, compared with 10.2 months in 2022. The increase was in part attributable to the focus in 2023 on clearing a backlog of older cases, which resulted in a significant reduction in the average age of open cases at year end, from 11.2 months in 2022 to 8.2 months in 2023. However, the total number of peacekeeping-related cases open at the end of 2023 increased to 379 (compared with 299 at the end of 2022), reflecting the limited capacity available in OIOS to respond to the continued growth in its investigation workload. In 2023, the Office initiated 354 new investigations related to peace operations, an increase of 95 per cent compared with 2022.

VI. Summary of oversight activities and results

A. Selected results in priority and thematic areas

Contributions of peace operations to strengthening the rule of law

19. A synthesis of results from five OIOS outcome evaluations (IED-23-009) contained information on common trends relating to peacekeeping operations strengthening the rule of law, justice and security functions, and the restoration and extension of State authority in the United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic (MINUSCA), the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA), the

¹ One investigation can include multiple misconduct categories, such as fraud and sexual exploitation and abuse.

United Nations Organization Stabilization Mission in the Democratic Republic of the Congo (MONUSCO), UNMIK and the United Nations Mission in South Sudan (UNMISS). External stakeholders and local populations generally perceived the Missions' contributions to strengthening the rule of law and accountability as relevant, in particular their use of good offices and other efforts to enhance coordination with local authorities and civil society in supporting reforms. To guide Mission programme managers in improving effectiveness and sustainability, OIOS outlined key lessons in the synthesis report, including the need for more comprehensive strategic planning and systematic follow-up of results.

Incorporating climate-related security risks in United Nations peace operations

20. In its thematic evaluation of the incorporation of climate-related security risks by eight United Nations peace operations (MINUSMA, MONUSCO, the United Nations Assistance Mission in Afghanistan (UNAMA), the United Nations Peacekeeping Force in Cyprus (UNFICYP), the United Nations Interim Security Force for Abyei (UNISFA), UNMISS, the United Nations Office for West Africa and the Sahel (UNOWAS) and the United Nations Assistance Mission in Somalia (UNSOM)) (IED-22-016), OIOS found that all of the missions had been aware of the potential effects of climate change on human security and had started integrating climate-related security risks into their work. However, unless climate events required an immediate humanitarian response or directly threatened to undermine operations, the more long-term nature and slow-onset effects of climate change meant that the consideration of such risks in stabilization, peacebuilding and conflict prevention competed with mandate components that required more urgent attention.

Expanding youth participation in peace and security

21. In a thematic evaluation of the youth, peace and security agenda ([E/AC.51/2023/7](#)), OIOS evaluated the efforts of the Department of Peace Operations, the Department of Political and Peacebuilding Affairs, and peacekeeping operations and special political missions to expand meaningful youth participation in line with the youth, peace and security agenda. The evaluation found that, although there had been progress in establishing mechanisms for assessing and responding to the needs of young people, including increased youth participation in decision-making processes, clear strategies to increase youth participation had not been consistently articulated. In addition, inadequate monitoring and reporting meant that the overall impact of and outcomes advancing the agenda could not be determined.

Managing other priority and thematic areas in peace operations

22. In its audit of the South Sudan reconciliation, stabilization and resilience trust fund in UNMISS (2023/050), OIOS noted that trust fund projects had been aimed at increasing the participation of women across sectors and empowering them in peace and political processes. However, participation in events and training programmes had fallen below target rates, and the Mission needed to strengthen advocacy and outreach activities.

23. In the audit of occupational health and safety in the United Nations Support Office in Somalia (UNSOS) and UNSOM (2023/093), it was shown that the missions had conducted an accessibility audit to determine the extent to which facilities and services were accessible to persons with disabilities but needed to develop an action plan to implement related recommendations.

24. MINUSMA conducted various technical assistance activities promoting the participation of women and persons with disabilities in the electoral process (2023/040).

25. In its audit of the child protection programme in MINUSCA (2023/028), OIOS concluded that the Mission had supported the implementation of action plans with armed groups to prevent violations against children and had implemented mechanisms with partners to collect and verify cases of violations affected by armed conflict. However, child protection concerns were not systematically mainstreamed into its operations.

26. In its audit of the human rights programme in MINUSCA (2023/062), OIOS concluded that the Mission had generally implemented its mandated activities and had adequately coordinated with internal and external stakeholders in that area. However, there was a need to strengthen the work planning of field offices to ensure the timely implementation of planned activities and achievement of expected accomplishments.

Evaluating the work environment

27. In its audit of transport and fleet management in MINUSCA (2023/061), OIOS concluded that the work environment in the Transport Unit had been characterized by acrimonious relationships, deep-seated disagreements and mistrust, in particular at the management level. That had translated into a lack of coordination and consultation and incoherent decision-making and had negatively affected the efficiency and effectiveness of operations. OIOS noted that efforts had been made in July 2023 to improve the work environment.

28. In the audit of the Office of the Special Envoy of the Secretary-General for Yemen (2023/020), it was shown that the Office had been taking action to address staff concerns raised in the internal survey. The Office had implemented an action plan to streamline the information flow between senior leadership and staff, had developed initiatives to improve national staff inclusion and transparency in recruitment processes and had organized refresher courses on conduct and sexual exploitation and abuse to address related concerns.

29. In its audit of the integrated conduct and discipline function in Kuwait and related entities (UNAMA, the United Nations Assistance Mission for Iraq (UNAMI), UNMOGIP and the United Nations Regional Centre for Preventive Diplomacy for Central Asia) (2023/082), OIOS concluded there was a need to update the operational framework of the Integrated Conduct and Discipline Unit, including funding arrangements for the Conduct and Discipline Coordination Committee and the Unit; to identify significant and emerging risks relevant to conduct and discipline in the missions; and to monitor the implementation of the workplans. Conduct and discipline focal points needed to be trained to discharge their functions effectively, and all staff and military needed to attend induction training.

Addressing misconduct allegations

30. The number of complaints relating to fraud and corruption increased by 50 per cent from 2022, while for prohibited conduct,² the increase was 70 per cent.

31. OIOS has continued to prioritize investigations into reports involving risk to resources of the Organization. MINUSCA accounted for 32 per cent of reports of theft and misappropriation. In MONUSCO, investigations continued into reports of medical insurance fraud, implicating 188 current and former staff members. Around half of the investigations have been completed, and 42 reports related to medical insurance fraud in MONUSCO were issued in 2023. The investigations are also being carried out by teams in Entebbe and Nairobi.

² Prohibited conduct includes discrimination, harassment, including sexual harassment, and abuse of authority.

32. OIOS also continued to advocate the victim-centered approach in the conduct of investigations into sexual misconduct (including sexual exploitation and abuse), working closely with partners such as Senior Victims' Rights Officers in missions. To enhance accountability across the system, OIOS investigations have also highlighted issues with mission planning and failures of command and control, including in establishing conditions to prevent sexual exploitation and abuse.

Managing Mission drawdown and transition

33. In its resolution 2690 (2023), the Security Council terminated the mandate of MINUSMA and decided to start the drawdown and withdrawal of its personnel and begin a technical liquidation on 1 January 2024.

34. In the audit of phasing out human resources during the drawdown period (2023/077), it was shown that the Mission had developed and implemented a human resources drawdown plan and communication strategy and conducted a comparative review to inform the placement of staff in retention groups. The Mission had offered agreed terminations with enhanced indemnity to international staff.

35. In its audit of the management of construction projects (2023/034), OIOS established the need for the Mission to enhance project planning, budgeting, monitoring and documentation for the effective implementation of projects.

Addressing waste management and the protection of the environment in peace operations

36. In the audit of the occupational safety and health programme in MONUSCO (2023/095), it was shown that three military units had experienced challenges with sewage waste disposal, and in one location, raw sewage overflow had spread into a neighbouring local community. Those challenges had posed health risks for mission personnel and the local community and had contributed to protest demonstrations against the Mission.

37. In its audit of occupational health and safety in UNSOS and UNSOM (2023/093), OIOS noted staff complaints on health and environmental risks, including pollution from the waste incinerator and a sewer line, inadequate disposal of damaged cartridges and toners, and non-adherence to the non-smoking policy in the mission.

Managing air operations and aviation safety

38. As reported in the audit of air operations in MONUSCO (2023/006), the Mission had developed an aviation concept of operations but needed to coordinate with the host Government and other stakeholders to ensure safe, responsive, and cost-effective aviation services; enhance controls over special flights and cost recovery for services provided to third parties; and conduct regular drills of its emergency response plan.

39. In its audit of aviation safety in UNMISS (2023/072) OIOS indicated that an aviation safety council had been established and that an aviation safety plan, an emergency response plan and safety performance indicators were in place. In addition, UNMISS had conducted relevant aviation safety training and awareness-raising measures but needed to implement aviation safety recommendations, develop annual safety assessment plans for field offices and enhance the Mission's aviation emergency response preparedness in a timely manner.

B. Selected results by entity

Department of Operational Support

40. OIOS issued six audit reports (2023/002, 2023/008, 2023/016, 2023/046, 2023/081 and 2023/082), one audit memorandum (AT2023-617-02), one investigation report and one investigation closure notification related to the Department of Operational Support. Paragraphs 104 and 109 of the present report contain information on results regarding cross-cutting issues.

41. In its audit of educational grant disbursements at the Regional Service Centre in Entebbe, Uganda (2023/016), OIOS concluded that there was a need to ensure that claims by staff who telecommute from their home country for more than two thirds of their child's school year were prorated in line with the existing policies.

42. In its audit of education grants processed by the Kuwait Joint Support Office (2023/081), OIOS indicated that long-outstanding advances made to staff members needed to be monitored and recovered in a timely manner. Fraud mitigation measures had also been ineffective, resulting in the payment of \$76,171 related to three students whose attendance had not been confirmed by the school.

43. In 0993/23, the Investigations Division addressed a report of allegations of sexual exploitation and abuse of a contractor's employee by an employee of another contractor. The investigation served to corroborate the allegations, and the findings were transmitted to the Department of Operational Support for appropriate action. The subject was separated from the contractor's service after the investigation had been completed.

Department of Peace Operations

44. OIOS issued one audit memorandum (AT2023-600-01), one thematic evaluation ([E/AC.51/2023/7](#)), one investigation report and two investigation closure notifications related to the Department of Peace Operations. Paragraph 21 of the present report contains information on cross-cutting issues.

Department of Political and Peacebuilding Affairs

45. OIOS issued one audit memorandum (AT2023-600-01), one thematic evaluation ([E/AC.51/2023/7](#)), three investigation reports and two investigation advisory reports related to the Department of Political and Peacebuilding Affairs. Paragraph 21 of the present report contains information on cross-cutting issues.

Department of Safety and Security

46. OIOS issued one audit report (2023/078) and one audit memorandum (AT2023-500-01) related to the Department of Safety and Security.

47. In its audit of the compliance function (2023/078), OIOS identified a need for a conceptual framework for monitoring and reporting compliance by entities in the United Nations security management system.

Office of the Special Envoy of the Secretary-General for the Great Lakes Region

48. OIOS issued one investigation report and one investigation closure notification related to the Office of the Special Envoy of the Secretary-General for the Great Lakes Region.

Office of the Special Envoy of the Secretary-General for Yemen

49. OIOS issued one audit report (2023/020) and one investigation report related to the Office of the Special Envoy of the Secretary-General for Yemen. Paragraph 28 of the present report contains information on cross-cutting issues.

50. In its audit, OIOS noted that the Office had operated in a restrictive environment, which had impeded the implementation of mandated tasks. The Office had not developed a mission concept to provide strategic direction in setting mandate implementation priorities.

51. Case 0384/22 involved a procurement exercise being conducted by another United Nations entity. In its investigation, OIOS established that a United Nations staff member had actively promoted the interests of the bidder with the other United Nations entity. The Office of Human Resources is reviewing the matter.

Office of the United Nations Special Coordinator for the Middle East Peace Process

52. OIOS issued one investigation closure notification related to the Office of the United Nations Special Coordinator for the Middle East Peace Process.

United Nations Assistance Mission in Afghanistan

53. OIOS issued one audit report (2023/082), one thematic evaluation (IED-22-016), one investigation report and two investigation closure notifications related to UNAMA. Paragraphs 20 and 29 of the present report contain information on cross-cutting issues.

United Nations Assistance Mission for Iraq

54. OIOS issued one audit report (2023/082) and two investigation reports related to UNAMI. Paragraph 29 of the present report contains information on cross-cutting issues.

United Nations Assistance Mission in Somalia

55. OIOS issued four audit reports (2023/018, 2023/024, 2023/093 and 2023/101), one audit memorandum (AP2022-639-01), one thematic evaluation (IED-22-016), one investigation report and one investigation closure notification related to UNSOM. Paragraphs 20, 23, 37, 99 and 104 of the present report contain information on cross-cutting issues.

United Nations Disengagement Observer Force

56. OIOS issued three investigation reports and one investigation advisory report relating to UNDOF. Paragraph 5 of the present report contains information on cross-cutting issues.

57. Cases 1115/21, 1200/21 and 1100/22 involved OIOS investigations in which it was established that, from 2015 through 2019, two vendor companies had engaged in a collusive scheme facilitated by two staff members that had affected 44 low-value acquisition purchase orders totalling \$171,538. The Office of Human Resources and the Office of Legal Affairs are reviewing the matter. An additional report was issued to the Department of Operational Support and the Office of Legal Affairs regarding the two vendors.

United Nations Interim Administration Mission in Kosovo

58. OIOS issued one outcome evaluation ([A/77/734](#)), one evaluation synthesis report (IED-23-009) and one investigation report related to UNMIK. Paragraphs 6 and 19 of the present report contain information on cross-cutting issues.

59. In its evaluation of the contribution of UNMIK to the rule of law ([A/77/734](#)), OIOS found that UNMIK had remained relevant in responding to the rule of law needs of the non-majority communities, in particular in northern Kosovo, where UNMIK had specifically supported judicial integration and, as a result, contributed to a reduction in the case backlog and increased user satisfaction with the courts. UNMIK had also supported the expansion of free legal aid to vulnerable groups in partnership with civil society organizations. Notwithstanding improvements over the years, the administration of justice in Kosovo had continued to require sustainable and strategic interventions.

United Nations Interim Force in Lebanon

60. OIOS issued four audit reports (2023/052, 2023/069, 2023/080 and 2023/104), one audit memorandum (AP2022-672-05) and two investigation reports related to UNIFIL. Paragraphs 5 and 6 of the present report contain information on cross-cutting issues.

61. In its audit of civil affairs (2023/052), OIOS concluded that the Force had been working closely with local communities to promote acceptance of mandated tasks. Quick-impact projects had been effectively administered, but action was needed to enhance the effectiveness of activities through active role of the Community Outreach Board and public perception surveys.

62. In the audit of medical services in UNIFIL (2023/104), it was shown that the mission had evacuated patients and tested its mass casualty plans effectively. However, there was a need to update the medical support plan and seek guidance on the provision of non-emergency medical services to the local civilian population.

United Nations Interim Security Force for Abyei

63. OIOS issued one audit report (2023/055), one thematic evaluation (IED-22-016), five investigation reports and one investigation closure notification related to UNISFA. Paragraphs 5, 20, 104, 105 and 107 of the present report contain information on cross-cutting issues.

United Nations Integrated Office in Haiti

64. OIOS issued one investigation report relating to a predecessor of the United Nations Integrated Office in Haiti: the United Nations Stabilization Mission in Haiti.

65. In 0076/22, the Investigations Division addressed a report that a United Nations police officer in the United Nations Stabilization Mission in Haiti had forced an adult female into sexual intercourse, resulting in the birth of a child. In its investigation, the Division found a differential in power and wealth between the police officer and the victim. The findings of the investigation were transmitted through the Department of Management Strategy, Policy and Compliance to the relevant permanent mission and the Office of Legal Affairs.

United Nations Integrated Transition Assistance Mission in the Sudan

66. OIOS issued one investigation report and one investigation closure notification related to UNITAMS.

United Nations Investigative Team to Promote Accountability for Crimes Committed by Da'esh/Islamic State in Iraq and the Levant

67. OIOS issued one investigation report related to UNITAD.

United Nations Military Observer Group in India and Pakistan

68. OIOS issued one audit report (2023/082) and two investigation closure notifications related to UNMOGIP. Paragraphs 5–6 and 29 of the present report contain information on cross-cutting issues.

United Nations Mission for the Referendum in Western Sahara

69. OIOS issued one investigation report and three investigation closure notifications related to MINURSO. Paragraph 6 of the present report contains information on cross-cutting issues.

United Nations Mission in South Sudan

70. OIOS issued 10 audit reports (2023/009, 2023/010, 2023/011, 2023/031, 2023/050, 2023/053, 2023/058, 2023/072, 2023/074 and 2023/096), 1 outcome evaluation report (IED-22-012), 1 thematic evaluation report (IED-22-016), 1 evaluation synthesis report (IED-23-009), 31 investigation reports, 12 investigation closure notifications and 3 investigation advisory reports related to UNMISS. Paragraphs 19–20, 22, 39 and 104 of the present report contain information on cross-cutting issues.

71. In its audit of the issuance of identity cards and physical access controls (2023/009), OIOS noted that the Mission had improved the supervision of armed guards and implemented additional controls over the issuance and deactivation of identity cards during and after the audit. However, there was a need to improve management of the access of individuals to the Mission premises.

72. In its audit of international staff recruitment (2023/031), OIOS highlighted that UNMISS had been taking action to fill vacant posts and strengthen the data analytics capabilities of its workforce. However, the recruitment process needed to be closely monitored to reduce delays and minimize the cancellation of job openings.

73. In its audit of capacity-building and support to South Sudan National Police Service (2023/053), OIOS concluded that UNMISS had conducted training sessions and workshops, provided ongoing advice and mentoring and assisted in police infrastructure improvement through the implementation of quick-impact projects. However, there was a need for improved planning and better internal coordination to harmonize activities for the efficient utilization of resources.

74. In the audit of field office operations in support of the mandate of UNMISS (2023/074), it was shown that the priority objectives of field offices had been aligned with the Mission's mandate and strategic vision but that the planning process had lacked sufficient consultation among stakeholders. Information-sharing had not always been effective, hindering the coordination of integrated activities.

75. Case 0319/23 involved an investigation that found that a staff member had submitted falsified employment documents in support of a loan application. The Office of Human Resources is reviewing the matter.

United Nations Mission to Support the Hudaydah Agreement

76. OIOS issued one investigation report related to the United Nations Mission to Support the Hudaydah Agreement.

United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic

77. OIOS issued 7 audit reports (2023/015, 2023/028, 2023/061, 2023/062, 2023/068, 2023/073 and 2023/099), 1 outcome evaluation ([A/77/739](#)), 1 evaluation synthesis report (IED-23-009), 46 investigation reports, 11 investigation closure notifications and 2 investigation advisory reports related to MINUSCA. Paragraphs 19, 25–27, 31, 104–106 of the present report contain information on cross-cutting issues.

78. In its audit of transport and fleet management (2023/061), OIOS concluded that MINUSCA had needed to monitor and analyse operational data related to vehicles to effectively manage its fleet. The deployment and use of assets had not been effectively monitored, resulting in a waste of resources, and workshop infrastructure needed to be improved to ensure efficient repairs and maintenance.

79. In the audit of fuel management (2023/068), it was shown that the contractor selected without due diligence had had cashflow difficulties, which had resulted in a significant shortage of fuel and lubricants throughout the eight months of the contract. Although critical mission activities had been affected, MINUSCA had adequately managed the fuel crisis. However, it needed to conduct an after-action review to identify lessons learned and actionable recommendations. There was a need to strengthen quality control inspections and measures to prevent, identify and address potential fuel fraud and overconsumption.

80. In its audit of movement control activities (2023/099), OIOS identified that there had been a lack of X-ray scanners at sector airfields to screen cargo for dangerous goods and forbidden items and that the facilities had been inadequate for storing dangerous goods. Delays in the receipt of incoming shipments had resulted in demurrage charges of \$431,958 that had been attributed to delays by the Mission's centralized warehouse section, the prolonged detention of shipments by the customs authorities and other security personnel at the ports, and delays caused by the vendor providing customs clearance services to the Mission.

81. In its evaluation of the support provided by MINUSCA for the fight against impunity, the extension of State authority and the rule of law in the Central African Republic ([A/77/739](#)), OIOS found that MINUSCA had played a vital role in strengthening the rule of law, State institutional presence and the fight against impunity across the country by, among other things, promoting independence, equality, accessibility and delivery of justice. Nevertheless, continued human rights violations and abuses, low conviction rates, the release of some alleged high-profile perpetrators, and infringement in the independence of judiciary had posed continued challenges for accountability.

82. In 0589/23, the Investigations Division addressed a report that several peacekeepers had had sexual relationships with four girls, including three minors. The investigation served to identify a lack of command and control and led to the early repatriation of 60 peacekeepers. The findings and conclusions of the investigation were transmitted through the Department of Management Strategy, Policy and Compliance to the relevant permanent mission.

83. In 0632/21, the Investigations Division addressed a report that a member from a formed police unit had stolen 500 litres of diesel from the Mission. The investigation revealed that, between 2018 and 2021, members of the contingent had stolen fuel to an estimated value of \$178,572. The findings and recommendations, including possible financial recovery, were transmitted to the Office of Legal Affairs and, through the Department of Management Strategy, Policy and Compliance, to the relevant permanent mission.

United Nations Multidimensional Integrated Stabilization Mission in Mali

84. OIOS issued 6 audit reports (2023/001, 2023/032, 2023/033, 2023/034, 2023/040 and 2023/077), 1 thematic evaluation (IED-22-016), 1 evaluation synthesis report (IED-23-009), 18 investigation reports and 8 investigation closure notifications related to MINUSMA. Paragraphs 19–20, 24 and 33–35 of the present report contain information on cross-cutting issues.

85. Case 0645/21 involved an investigation in which it was established that a staff member's spouse had been residing with the staff member, contrary to policy guidelines, and had been unduly receiving non-family duty station hardship allowances, resulting in an estimated loss of at least \$49,940. The staff member was separated from service, and measures were put in place to pursue the recovery of the accrued financial loss.

United Nations Office for West Africa and the Sahel

86. OIOS issued one audit report (2023/038) and one thematic evaluation (IED-22-016) related to UNOWAS. Paragraph 20 of the present report contains information on cross-cutting issues.

United Nations Organization Stabilization Mission in the Democratic Republic of the Congo

87. OIOS issued 4 audit reports (2023/006, 2023/049, 2023/095 and 2023/098), 1 audit memorandum (AP2022-620-02), 1 thematic evaluation (IED-22-016), 1 evaluation synthesis report (IED-23-009), 72 investigation reports and 32 investigation closure notifications related to MONUSCO. Paragraphs 19–20, 31, 36 and 38 of the present report contain additional information on cross-cutting issues.

88. In the audit of the strategic communications and public information programme (2023/049), it was shown that coordination among various mission stakeholders and the United Nations country team needed to be enhanced to effectively implement activities, mitigate the misalignment of efforts and maximize opportunities for leveraging strengths and expertise. Adverse developments and trends from media monitoring needed to be proactively analysed to mitigate the spread of misinformation and disinformation.

89. In the audit of fuel management (2023/098), it was shown that MONUSCO had faced challenges in maintaining fuel reserves owing to a contractor's inability to supply fuel. Nevertheless, adequate measures had been taken by the Mission to replenish reserves to the required level. There was a need to improve safety measures, physical site inspections, the monitoring of contractors' performance, and data consistency in the electronic fuel management system.

90. In 0163/22, the Investigations Division addressed a report that a staff member had been sexually harassing a female military air crew member. In the investigation, the Division established that the staff member had made unwelcome sexual advances to the victim, and it also identified a second victim. The Office of Human Resources is reviewing the matter.

91. In 0177/23, the Investigations Division addressed a report of racist and aggressive behaviour during a social event, in which a security officer was implicated. The investigation found that the security officer had used racist and derogatory language towards a non-staff member and had physically assaulted another non-staff member. The Office of Human Resources is reviewing the matter.

United Nations Peacekeeping Force in Cyprus

92. OIOS issued one thematic evaluation (IED-22-016) and one investigation report related to UNFICYP. Paragraph 20 of the present report contains additional information on cross-cutting issues.

United Nations Regional Centre for Preventative Diplomacy for Central Asia

93. OIOS issued one audit report (2023/082) related to the United Nations Regional Centre for Preventive Diplomacy for Central Asia. Paragraph 29 of the present report contains additional information on cross-cutting issues.

United Nations Regional Office for Central Africa

94. OIOS issued one investigation closure notification related to UNOCA.

United Nations support for the Cameroon-Nigeria Mixed Commission

95. OIOS issued one audit report (2023/039) related to the Cameroon-Nigeria Mixed Commission. In the audit, it was shown that the Commission had established adequate procedures to guide mandate implementation and manage the related trust fund. However, the Commission needed to draw up a border demarcation completion timeline for the final mapping and boundary statement and promote cross-border confidence-building initiative projects for communities affected by the demarcation.

United Nations Support Mission in Libya

96. OIOS issued one investigation report related to UNSMIL.

United Nations Support Office in Somalia

97. OIOS issued six audit reports (2023/018, 2023/024, 2023/079, 2023/083, 2023/093 and 2023/101), one audit memorandum (AP2022-639-01), one investigation report, four investigation closure notifications and one investigation advisory report related to UNSOS. Paragraphs 23, 37, 104–105 and 108 of the present report contain information on cross-cutting issues.

98. The audit of movement control operations (2023/083) showed that UNSOS had adequately planned and coordinated movement operations but needed to monitor the insourced movement control activities and take timely corrective action on passenger complaints.

99. In its audit of occupational health and safety (2023/093), OIOS concluded that UNSOS and UNSOM had not effectively implemented the programme, partly owing to the ineffective functioning of the occupational health and safety oversight committee and inadequate management of health and safety risks.

United Nations Truce Supervision Organization

100. OIOS issued one audit report (2023/022), one audit advisory report (VP2023-674-01), two investigation reports and one investigation advisory report related to UNTSO. Paragraphs 5–6 and 104 of the present report contain information on cross-cutting issues.

101. Case 0273/23 involved an investigation in which it was established that a staff member had made comments and engaged in unwanted physical behaviour towards a colleague. The Office of Human Resources is reviewing the matter. OIOS also issued an advisory report recommending enhanced gender sensitization training and raising awareness of the reporting mechanisms and the obligation to report wrongdoing.

United Nations Verification Mission in Colombia

102. OIOS issued one evaluation report (IED-23-005), three investigation reports, three investigation closure notifications and one investigation advisory report related to the United Nations Verification Mission in Colombia.

103. In 1238/22, the Investigations Division addressed a report that a military observer had pressured a United Nations Volunteer into sexual activity. While the evidence did not support the allegation of coercion, it established that the sexual activity had occurred. The findings of the investigation were transmitted through the Department of Management Strategy, Policy and Compliance to the relevant permanent mission.

VII. Mandated reporting requirements**Procurement and supply chain operations**

104. Pursuant to General Assembly resolution [72/266](#) B, OIOS conducted audits of procurement and contracts management in the Department of Operational Support (2023/046), MINUSCA (2023/073), UNISFA (2023/055), UNMISS (2023/011), UNSOS and UNSOM (2023/018 and 2023/101) and UNSOS (2023/079), low-value acquisitions in UNMISS (2023/010) and supply chain management in UNTSO (2023/022). OIOS issued one audit advisory report (VP2023-674-01) on the procurement of thermal observation equipment related to UNTSO.

105. The audits served to highlight procurement and supply chain gaps, including cases of non-compliance with established regulations, rules and procurement guidelines, which exposed the Organization to risks of fraud, corruption and inability to assure fairness, transparency and the best value for money. Non-compliance with procurement policies resulted in financial implications in MINUSCA, UNISFA and UNSOS.

106. In MINUSCA (2023/073), there was inadequate definition of statements of works, the issuance of verbal orders to contractors without contract amendments, and delayed approvals and provision of materials, resulting in claims by contractors of \$1.2 million against the Mission for the construction of accommodation for troops. Furthermore, for the construction of abutment bridges, MINUSCA incurred \$40,566 to settle a contractor's claim for costs incurred owing to delays caused by the changes made by the Mission to planned bridge locations. There were also cases of split requirements that circumvented review by the Headquarters Committee on Contracts and inhibited the Organization's ability to ensure the best value for money.

107. In UNISFA (2023/055), poor contract management and breach of rules and policies, compounded by external factors, resulted in significant extensions of a one-year contract for camp management services, with an increase of 410 per cent from an initial maximum amount of \$7.9 million to \$40.4 million over a period of 5.6 years. Commodities such as murram and crushed gravel were procured from vendors at higher quoted prices. Furthermore, the award for the supply of murram totalling \$9 million was not submitted to the Headquarters Committee on Contracts for review, resulting in a lost opportunity to achieve the best value for money.

108. In the audit of procurement in UNSOS (2023/079), it was shown that an inadequate survey of market conditions had prevented the Mission from taking advantage of discount bulk account packages for digital satellite television services, which could have resulted in annual savings of \$490,000.

109. In its audit of procurement and management of selected contracts (2023/046), OICT focused on information and communications technology (ICT) services, which are one of the top five commodities acquired by the United Nations annually. OIOS

concluded that the procurement of the selected contracts had not been sufficiently competitive and that the needs assessment conducted in developing the requirements for the solicitation had not been driven by reliable data. In addition, the contractors' performance had not been properly evaluated, and there were uncollected discounts estimated by OIOS at \$2.5 million, for which OICT had initiated a request for applicable volume discounts for invoiced amounts for prior years.

VIII. Reports issued between 1 January and 31 December 2023

110. OIOS issued 365 reports, comprising 6 to the General Assembly (5 evaluation reports and the report on the activities of OIOS on peace operations for the period from 1 January to 31 December 2022), 55 internal audit reports and advisory memorandums, 299 investigation reports and closure memorandums and 5 evaluation and inspection reports (see below).³

A. Reports issued to the General Assembly

<i>Symbol</i>	<i>Date</i>	<i>Subject</i>
A/77/734	10 February 2023	Evaluation of the contribution of UNMIK to the rule of law
A/77/739	13 February 2023	Outcome evaluation of the support provided by MINUSCA for the fight against impunity, the extension of State authority and the rule of law in the Central African Republic
A/77/278 (Part II)	18 February 2023	Activities of the Office of Internal Oversight Services on peace operations for the period from 1 January to 31 December 2022
E/AC.51/2023/3	21 February 2023	Thematic evaluation of United Nations Secretariat support to the Sustainable Development Goals
E/AC.51/2023/7	20 March 2023	Thematic evaluation of the youth, peace and security agenda: youth participation
A/78/70	21 March 2023	Strengthening the role of evaluation and the application of evaluation findings on programme design, delivery and policy directives

³ Three General Assembly reports, four audit reports and one evaluation report were cross-cutting in nature and covered both peacekeeping and non-peacekeeping activities.

B. Reports issued to programme managers by the Internal Audit Division

Entity	Audit area (report reference)	Number of recommendations	
		Critical	Important
Cameroon-Nigeria Mixed Commission	United Nations support (2023/039)	–	5
Department of Global Communications, Department of Management Strategy, Policy and Compliance and Department of Operational Support	Support to human resources management during the coronavirus disease (COVID-19) pandemic (2023/008)	–	1
Department of Management Strategy, Policy and Compliance and Department of Operational Support	Information and communications technology support costs and cost recovery (2023/002)	2	10
Department of Operational Support	Procurement and management of selected contracts (2023/046)	–	12
Department of Operational Support	Education grant disbursements at the Regional Service Centre in Entebbe (2023/016)	–	1
	Education grants processed by the Kuwait Joint Support Office (2023/081)	–	5
	Final audit memorandum – cybersecurity preparedness at the United Nations Global Service Centre (AT2023-617-02)	–	7
Department of Political and Peacebuilding Affairs and Department of Peace Operations	Final audit memorandum – cybersecurity preparedness (AT2023-600-01)	–	7
Department of Safety and Security	Compliance function (2023/078)	–	9
MINUSCA	Implementation of the protection of civilians strategy (2023/015)	–	6
MINUSMA	Child protection programme (2023/028)	–	5
	Transport and fleet management (2023/061)	–	8
	Human rights programme (2023/062)	–	5
	Fuel management (2023/068)	–	9
	Procurement and contracts management activities (2023/073)	–	7
	Movement control activities (2023/099)	–	7
	Support for security sector reform (2023/032)	–	5
	Aviation safety (2023/033)	–	11
	Management of construction projects (2023/034)	–	5
	Electoral support preparedness (2023/040)	–	9
MINUSMA, Department of Operational Support	Phasing out human resources during the drawdown period (2023/077)	–	5
	Unmanned aerial systems (2023/001)	–	9
MONUSCO	Air operations (2023/006)	–	7
	Strategic communications and public information programme (2023/049)	–	9
	Occupational safety and health programme (2023/095)	–	7
	Fuel management (2023/098)	–	7
	Final audit memorandum – cybersecurity preparedness (AP2022-620-02)	–	9
Office of the Special Envoy of the Secretary-General for Yemen	Office of the Special Envoy of the Secretary-General for Yemen (2023/020)	–	7

Entity	Audit area (report reference)	Number of recommendations	
		Critical	Important
UNAMA, UNAMI, UNMOGIP, United Nations Regional Centre for Preventive Diplomacy for Central Asia	Integrated conduct and discipline function in Kuwait and related entities (2023/082)	–	8
UNIFIL	Civil affairs activities (2023/052)	–	2
	Camp security (2023/069)	–	2
	Political affairs activities (2023/080)	–	1
	Medical services (2023/104)	–	2
	Final audit memorandum – cybersecurity preparedness (AP2022-672-05)	–	7
UNISFA	Procurement and contract management (2023/055)	1	8
UNMISS	Issuance of identity cards and physical access controls (2023/009)	–	4
	Use of low-value acquisitions (2023/010)	–	4
	Contract management (2023/011)	–	4
	International staff recruitment (2023/031)	–	3
	South Sudan reconciliation, stabilization and resilience trust fund (2023/050)	–	4
	Capacity-building and support to South Sudan National Police Service (2023/053)	–	6
	Military patrolling activities (2023/058)	–	6
	Aviation safety (2023/072)	–	4
	Field office operations in support of the mandate (2023/074)	–	6
	Protection, transition and reintegration activities (2023/096)	–	5
UNOWAS	United Nations Office for West Africa and the Sahel (2023/038)	–	6
UNSOS	Procurement (2023/079)	–	4
	Movement control operations (2023/083)	–	5
UNSOS, UNSOM	Facilities maintenance, repair and ground maintenance services contract (2023/018)	2	7
	Implementation of the United Nations human rights due diligence policy (2023/024)	–	8
	Occupational health and safety (2023/093)	–	8
	Use and management of contracts (2023/101)	–	8
	Final audit memorandum – cybersecurity preparedness (AP2022-639-01)	–	9
UNTSO	Supply chain management (2023/022)	–	9
	Advisory engagement on the procurement of thermal observation equipment (VP2023-674-01)	–	–
Total		5	334

C. Reports issued by the Inspection and Evaluation Division

<i>Entity</i>	<i>Evaluation area (report reference)</i>	<i>Number of important recommendations</i>
MINUSMA, MONUSCO, MINUSCA, UNMIK and UNMISS	Synthesis of results of the support to the rule of law by five peacekeeping operations (IED-23-009)	–
MINUSMA, MONUSCO, UNAMA, UNFICYP, UNISFA, UNMISS, UNOWAS, UNSOM	Evaluation of the incorporation of climate-related security risks by United Nations peace operations (IED-22-016)	5
United Nations Secretariat	Synthesis review on advancing gender equality in the United Nations Secretariat (IED-23-011)	–
UNMISS	Evaluation of the UNMISS contribution to the strengthening the rule of law and accountability in South Sudan (IED-22-012)	3
United Nations Verification Mission in Colombia	Evaluation of the United Nations Verification Mission in Colombia (IED-23-005)	4
Total		12

D. Reports and closure notices issued by the Investigations Division

<i>Entity</i>	<i>Number of investigation predications</i>	<i>Summary</i>
United Nations Integrated Office in Haiti	1	Sexual abuse by a United Nations police officer
Department of Operational Support	6	Sexual exploitation and abuse by vendor personnel Note to file
Department of Peace Operations	5	Note to file Prohibited conduct by a staff member (closure notice) Sexual exploitation and abuse by a staff member
Department of Political and Peacebuilding Affairs	3	Advisory report (two reports) Verbal assaults and threats by a staff member Outside activities by a staff member Submission of falsified United Nations document to national authorities by a staff member
MINURSO	9	Unsatisfactory conduct by a staff member (closure notice) Physical assault by a military observer Misrepresentation and threatening behaviour by a staff member (closure notice) Prohibited conduct by a staff member (closure notice)
MINUSCA	46	Sexual exploitation by a United Nations Volunteer (two closure notices) Sexual exploitation and corruption by a United Nations consultant Prohibited conduct by a staff member Sexual exploitation and abuse by a peacekeeper Sexual exploitation and abuse by peacekeepers (16 reports and 1 closure) Sexual abuse of a minor by an unidentified individual (closure notice) Verbal assaults and entitlement fraud by a staff member Sexual harassment by a staff member (two closure notices) Advisory report (two reports) Entitlement fraud by a staff member (closure notice)

Entity	Number of investigation predications	Summary
MINUSMA		Solicitation of bribes in exchange for employment contracts by a staff member (two reports)
		Sexual exploitation by a peacekeeper (four reports)
		Sexual abuse by a staff member (closure notice)
		Sexual harassment by a staff member
		Fuel theft by United Nations police personnel (two reports)
		Sexual exploitation by a staff member (closure notice)
		Sexual abuse of a minor by United Nations police personnel
		Corruption by a staff member (three reports)
		Sexual abuse by peacekeepers
		Physical assault and destruction of property by a former United Nations police officer
		Sexual abuse of a minor by peacekeepers (closure notice)
		Sexual abuse of a minor by a peacekeeper (one report and one closure notice)
		Sexual exploitation by a former United Nations police personnel
		Sexual exploitation and threats by peacekeepers
		Sexual abuse of a minor by a military observer
		Medical insurance fraud by a staff member (two reports)
		Sexual abuse and outside activities by a former staff member
		Medical insurance fraud by a former staff member
		Disreputable conduct and non-compliance with United Nations policy by peacekeepers
		Forgery of official United Nations documents by a staff member
		Sexual abuse of a minor by a United Nations police personnel
	28	Sexual assault by a staff member
		Domestic violence by a staff member (two closure notices)
		Prohibited conduct by a staff member (closure notice)
		Sexual harassment by a staff member
		Sexual exploitation and abuse by a United Nations police officer
		Trafficking of prohibited goods by a staff member
		Sexual harassment by a United Nations police personnel
		False reporting by staff members (closure notice)
		Unauthorized outside activities by a staff member
		Recruitment irregularities by staff members (closure notice)
		Sexual exploitation and abuse by a United Nations expert on mission
		Bribery and kickbacks by a former staff member (closure notice)
		Conflict of interest by a staff member (two reports)
		Procurement fraud by a staff member (closure notice)
		Failure to report misconduct by staff members (closure notice)
		Sexual harassment by a United Nations expert on mission
		Entitlement fraud by a staff member
		Medical insurance fraud by a former staff member
		Serious misconduct by peacekeepers

<i>Entity</i>	<i>Number of investigation predications</i>	<i>Summary</i>
MONUSCO		Sexual exploitation and abuse by an individual contractor
		Procurement fraud by a vendor
		Medical insurance fraud by a staff member
		Harassment and abuse of authority by a staff member
		Entitlement fraud by a former staff member
	149	Sexual exploitation by a peacekeeper (18 reports)
		Sexual abuse by a peacekeeper (five reports)
		Sexual abuse of a minor by a peacekeeper (five reports)
		Sexual exploitation by a United Nations expert on mission (two reports)
		Medical insurance fraud by a staff member (12 reports and 14 closure notices)
		Sexual exploitation and abuse by a peacekeeper (two reports)
		Sexual exploitation by a staff member (two reports)
		Fraud and misrepresentation by a staff member
		Medical insurance fraud by a former staff member (11 reports and 4 closure notices)
		Disreputable conduct by a staff member
		Sexual exploitation and abuse by peacekeepers
		Sexual exploitation by a military observer (two reports)
		Sexual exploitation and abuse by a staff member
		Sexual harassment by a staff member
		Note to file (three reports)
		Sexual abuse by a United Nations expert on mission
		Failure to report misconduct by a staff member (closure notice)
		Sexual abuse of a minor by a staff member (two closure notices)
		Fraud by a former staff member (closure notice)
		Medical insurance fraud by a United Nations Volunteer
		Abuse of authority and harassment by a former staff member (closure notice)
		Bribery and kickbacks by staff members (closure notice)
		Sexual exploitation by a United Nations Volunteer
		Fraudulent invoicing by a vendor
		Bribery and kickbacks by a staff member (two closure notices)
		Procurement fraud by staff members (closure notice)
		Procurement fraud by a former individual contractor
		Physical assault and harassment by a military observer
		Fraud by a staff member (closure notice)
		Disreputable conduct by former staff members (closure notice)
		Physical assault by a peacekeeper
		Unauthorized outside activities and conflict of interest by a staff member
Office of the Personal Envoy of the Secretary-General for Western Sahara	1	—
Office of the Special Envoy for the Horn of Africa	1	—
Office of the Special Envoy of the Secretary-General for the Great Lakes	—	Misappropriation of funds by a staff member (closure notice)
		Misrepresentation and unauthorized outside activities by a staff member

<i>Entity</i>	<i>Number of investigation predications</i>	<i>Summary</i>
Office of the Special Envoy of the Secretary-General for Yemen	1	Procurement irregularities by a staff member
UNAMA	1	Unsatisfactory conduct by a staff member (closure notice) Sexual harassment by a former individual contractor Note to file
UNAMI	5	Unauthorized outside activities by a staff member Misrepresentation in recruitment processes by staff members
UNDOF	1	Advisory report Procurement fraud by two vendors Procurement fraud by a staff member (two reports)
UNFICYP	2	Entitlement fraud by a staff member
UNIFIL	2	Sexual harassment by peacekeepers Sexual harassment by a peacekeeper
UNISFA	12	Entitlement fraud by a staff member Sexual harassment by a United Nations expert on mission Misuse of office by a staff member (closure notice) Verbal assault by a staff member Discrimination and verbal assault by a staff member Disreputable conduct by a staff member
UNITAD	1	Sexual harassment and harassment by a staff member
UNITAMS	1	Entitlement fraud by a staff member Sexual harassment and abuse of authority by staff members (closure notice)
UNMHA	–	Sexual harassment by a staff member
UNMIK	5	Domestic violence and non-compliance with United Nations policy by a staff member
UNMISS	44	Sexual harassment by a United Nations police officer (four reports) Disreputable conduct by a staff member (two reports) Prohibited conduct and disreputable conduct by a United Nations police officer Physical assault by a staff member Verbal assault by a staff member (two reports) Discrimination by a former United Nations expert on mission Forgery of official United Nations documents by a staff member Sexual harassment by a staff member (two reports and two closure notices) Theft and misrepresentation by a staff member Forgery of official United Nations documents by a United Nations Volunteer Sexual exploitation and abuse by vendor personnel (closure notice) Sexual exploitation and abuse by a vendor employee (closure notice) Procurement irregularities by vendors Sexual misconduct by a military observer Prohibited conduct by a staff member (closure notice) Domestic violence and unauthorized outside activities by a staff member (one report and one closure notice) Sexual harassment by a vendor employee (one report and one closure notice)

<i>Entity</i>	<i>Number of investigation predications</i>	<i>Summary</i>
		<p>Misrepresentation in recruitment processes by United Nations personnel</p> <p>Misrepresentation in a recruitment process by a staff member</p> <p>Medical insurance fraud by a staff member</p> <p>Advisory report (three reports)</p> <p>Verbal assault and unauthorized outside activities by a staff member</p> <p>Unauthorized outside activities and misuse of ICT resources by a staff member</p> <p>Sexual harassment and physical assault by a staff member</p> <p>Harassment by a former United Nations Volunteer</p> <p>Unauthorized outside activities by a staff member</p> <p>Disreputable conduct by a United Nations Volunteer</p> <p>Note to file (three reports)</p> <p>Sexual exploitation and sexual harassment by a United Nations individual contractor (closure notice)</p> <p>Unauthorized outside activities and conflict of interest by a staff member</p> <p>Medical insurance fraud by a former United Nations Volunteer</p> <p>Misuse of office by a staff member (closure notice)</p>
UNMOGIP	3	<p>Note to file</p> <p>Procurement fraud and conflict of interest by staff members (closure notice)</p>
UNOCA	1	<p>Procedural irregularities by a United Nations implementing partner (closure notice)</p>
Office of the United Nations Special Coordinator for the Middle East Peace Process	1	<p>Breach of confidentiality by a staff member (closure notice)</p>
UNSMIL	3	<p>Prohibited conduct and threats by a staff member</p>
UNSOM	1	<p>Threatening behaviour by a staff member (closure notice)</p> <p>Failure to cooperate with an investigation by a former consultant</p>
UNSOS	10	<p>Note to file (two reports)</p> <p>Harassment by a staff member (closure notice)</p> <p>Advisory report</p> <p>Procedural irregularities by a vendor (closure notice)</p> <p>Entitlement fraud by a staff member</p>
UNTSO	4	<p>Advisory report</p> <p>Prohibited conduct by a staff member</p> <p>Recruitment irregularities by a staff member</p>
United Nations Verification Mission in Colombia	7	<p>Note to file</p> <p>Non-compliance with United Nations policy by a staff member (closure notice)</p> <p>Advisory report</p> <p>Fraudulent conduct by United Nations personnel (closure notice)</p> <p>Sexual harassment and sexual assault by a staff member</p> <p>Retaliation by a staff member</p> <p>Sexual assault by a military observer</p>