



# General Assembly

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## Seventieth session

### Proposed programme budget for the biennium 2016-2017

#### Part VIII

#### Common support services

#### Section 29C

#### Office of Human Resources Management

(Programme 25 of the biennial programme plan for the period 2016-2017)

#### Corrigendum

#### Table 29C.13

Replace table 29C.13 with the table below.

Table 29C.13 **Objectives for the biennium, expected accomplishments, indicators of achievement and performance measures**

*Objective of the Organization:* To promote organizational culture change in the Secretariat in order to address new requirements and needs

Expected accomplishments of the Secretariat	Indicators of achievement		Performance measures		
			2016-2017	2014-2015	2012-2013
(a) Improved ability of current staff to implement mandates	(i) Increase in the total number of training and learning opportunities undertaken by individual staff members [number of participants in learning and career development programmes]	Target	61 000	59 460	68 400
		Estimate		45 000	57 230
		Actual			57 000
	(ii) Increased percentage of staff members benefiting from the minimum target of five days of training per year	Target	70	60	–
		Estimate		60	50
		Actual			50
	(iii) Increased percentage of level of satisfaction of trainees attending courses with the quality and relevance of such courses	Target	70	–	–
		Estimate		–	–
		Actual			–



Expected accomplishments of the Secretariat	Indicators of achievement		Performance measures		
			2016-2017	2014-2015	2012-2013
(b) Improved career development and staff support	(i) Increased number of staff members participating in career development and staff support programmes	Target	4 200	4 500	–
		Estimate		4 100	4 000
		Actual			4 000
	(ii) Increased percentage of participating staff members who recognize the positive contribution of career development and staff support programmes	Target	90	88	–
		Estimate		88	85
		Actual			85
	(iii) Maintain the percentage of departments and offices expressing satisfaction with advice and support provided by the Learning, Development and Human Resources Services Division	Target	75	75	–
		Estimate		75	70
		Actual			70
(c) Improved implementation of staff emergency preparedness plans and training programmes by departments/offices	Increased number of staff members on the roster for family focal points/call centre volunteers	Target	450	250	–
		Estimate		250	120
		Actual			120
(d) Enhanced credibility of performance management	Timely completion of performance appraisal by managers [percentage]	Target	88	–	–
		Estimate		85	–
		Actual			–